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Programs – Digital Literacy Volunteer

Various resources are available on the web and multiple applications have the power to keep us all connected. However, some of our older adults need help to understand and master how to use these resources. Join our team to help teach and guide our older adults to use various forms of technology one-on-one in a relaxed and comfortable setting that fosters learning, socialization, and improved health!

Responsibilities:

- Work one-on-one with a older adult based on the digital device of their choice.
 - Older adults must bring their own device.
- Teach them basic digital literacy and/or answer specific information of interest on their digital device.
 - Common topics include but are not limited to: e-mail, Skype, social media use, web searching, taking digital pictures, device troubleshooting, etc.
- Coach and encourage our older adults as they develop their own digital literacy.

Commitment:

- 9 AM – 12 PM, every Wednesday. Our older adults call our office to schedule 1-hour appointments.
- Minimum 1-year commitment.

Requirements:

- Possess good communication and listening skills, as well as good organizational skills.
- Comfortable working independently with an older adult, as well as patiently teaching technology skills.
- Show empathy and understanding when working with older adults, and able to keep confidentiality.

Benefits:

- Recognition at our Annual Volunteer Recognition Celebration.
- If you are over age 55, also an opportunity to affiliate with the Retired Senior Volunteer Program of Dane County (RSVP).

The Coalition does not discriminate on the basis of age, race, ethnicity, religion, color, gender, physical handicap, marital status, national origin or ancestry, cultural differences, physical appearance, sexual orientation, arrest or conviction record, income level or source of income, student status, political beliefs, military participation or membership in the national guard, state defense force, or any other reserve component of the military forces of the United States, or less than honorable discharge.