



1625 Northport Dr. #125
Madison, WI 53704
Office: 608.243.5252 Fax: 608.243-5259
www.nescoinc.org

Larry Jolón, Special Events and Volunteer Coordinator
608.243.5252 x 204 – ljolon@nescoinc.org

Programs – Digital Literacy Volunteer

Various resources are available on the Web and multiple applications have the power to keep us all connected. However, some of our older adults need help to understand and master how to use these resources. Join our team to help teach and guide our older adults to use various forms of technology one-on-one in a relaxed and comfortable setting that fosters learning, socialization, and improved health!

Responsibilities:

- Work one-on-one with an older adult based on the digital device of their choice.
 - Older adults must bring their own device.
- Teach basic digital literacy and/or answer specific information of interest on their digital device.
 - Common topics include but are not limited to: e-mail, Skype, social media use, Web searching, taking digital pictures, device troubleshooting, etc.
- Coach and encourage older adults as they develop their own digital literacy.

Commitment:

- 9 AM – 12 PM, every Wednesday. Our older adults call our office to schedule 1-hour appointments.
- Minimum 1-year commitment.

Requirements:

- Possess good communication and listening skills, as well as good organizational skills.
- Possess excellent knowledge of current technology such as e-mail, social media, digital pictures, communication systems, file management, security set-up, etc.
- Comfortable working independently with an older adult, as well as patiently teaching technology skills.
- Show empathy and understanding when working with older adults, and ability to maintain confidentiality.
- Must pass a criminal background and personal references check.

Benefits:

- Recognition at our Annual Volunteer Recognition Celebration.
- If you are over age 55, also an opportunity to affiliate with the Retired Senior Volunteer Program of Dane County (RSVP).

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